

Understanding Taiwan's Labour Law and Employment Regulations (EN)

**Presenter: Sabrina Chiu** 

Organiser: BIPO | Make Life Easier.

# **Your Webinar Experience**

#### **Housekeeping Notes**

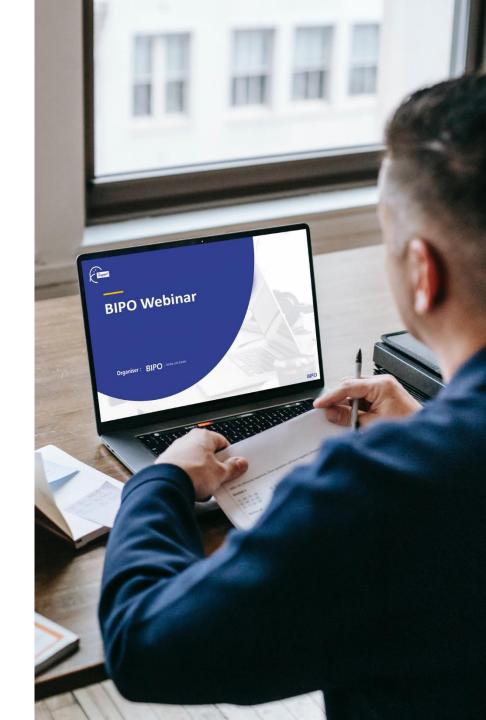
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O1 Presentation slides will be shared.

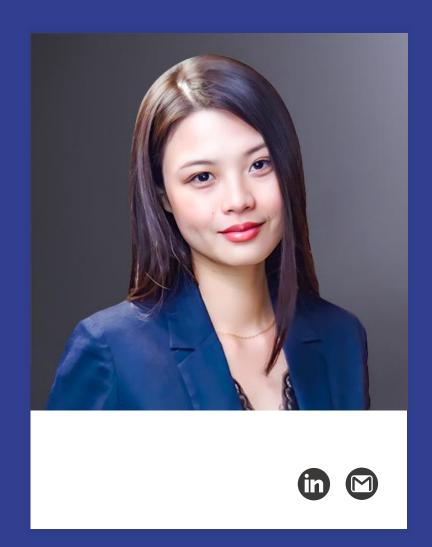
Q&A session is at the end.

Use the **CHAT** function to ask us your questions.

Give us your feedback through the form!



# Speaker



#### Sabrina Chiu

Deputy General Manager, Taiwan

Sabrina is Deputy General Manager with BIPO, based in Taiwan

- Over 10 years of HR experience in Talent Acquisition, Compensation
   & Benefits, Learning & Development, Performance Management, Employee
   Relations, and HR Compliance
- Has industry experience in IT, software & hardware, consulting firm, Start-up

### **About Us**

Established in 2010 and headquartered in Singapore, BIPO is a global payroll and people solutions provider.

Our enterprise-ready **Human Capital Management (HCM) solution** automates HR processes, simplifies workflows, and delivers actionable insights.

Complemented by our **global payroll outsourcing** and **Employer of Record (EOR)** services, we support your global workforce needs through a network of 40+ offices, four R&D centres, and business partners in 100+ markets.

30+

**Global Offices** 

3,300+

Clients

460,000+

Users



#### **Our Global Footprint** Legend BIPO Offices (39) BIPO Business Partners (153) Mexico Jamaica Coming Soon (14) Philippines Cambodia Argentina Sri Lanka Bosnia and Herzegovina Denmark Egypt East Timor France Italy **Ivory Coast** Mauritius Kenya Nigeria Portugal Chile Romania **New Zealand** Rwanda

An Asia-Based Global HR Tech & Service Provider.

Saudi Arabia Switzerland

**BIPO** 

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#### Gold

- Best Employee Experience Platform Hong Kong
- Best HR Management System (Enterprise) Malaysia
- Best HR Management System (SMB) Malaysia
- Best Attendance Automation System Malaysia



#### **Human Capital & Performance Awards 2022 - Indonesia**

- Best HC Technology Strategy (System Provider Industries)
- Best Overseas Strategy (System Provider Industries)



#### HRM Asia Readers' Choice Awards 2022 Best HR Tech

- Cloud Solution Gold
- Time & Attendance Management System Gold
- Human Resource Information System Silver
- Payroll Solution Silver



#### **Best of the Best Awards – Indonesia**

• HR Tech - HR Outsourcing



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- Employer of Record (EOR)
- Enterprises Going-Global
- Enterprises Global Mobility Solutions



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- BIPO HRMS + Workio
   Cloud and mobile-based platform
- Supports the Employee Lifecycle from onboarding to off-boarding
- Payroll and Reporting
  - > Payslips
  - > Attendance
  - > Leave Management
  - > Multi-language
  - > Multi Statutory Compliance



#### Compliance

- Employment practices and labour regulations
- Payroll, Statutory Benefits & Tax Submission
- Visa & Work Permit applications
- Data security and privacy
  - > ISO 27001 certification
  - > Hosted on AWS and Ali Cloud



#### **About BIPO**

- Supported by a professional team of experienced local talents, BIPO's service network **Enterprises and SMEs** scale with ease, with or without a local HR.
- Our integrated, one-stop HR service model offers comprehensive solutions for businesses from global recruitment options, outsourced HR functions, local HR legal consulting to HR compliance management. Stay compliant, achieve efficiency and simplify overseas deployment and global mobility process with cost control.

#### **Without Overseas Business Entity Established**



Employer of Record (EOR)



HR Compliance Consultancy



Dedicated local support and communication



Work Permit Application

#### With Overseas Business Entity Established



Local salary computation



HR Compliance Consultancy

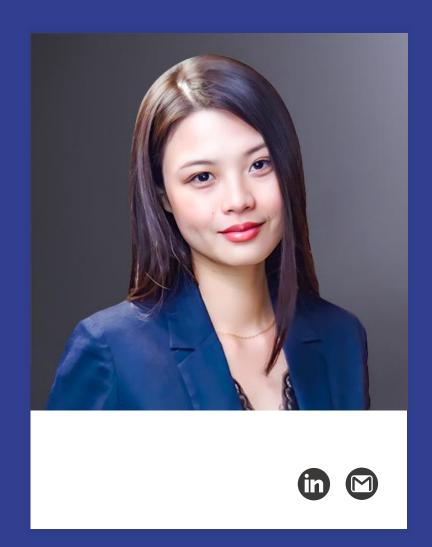


Dedicated local support and communication



Work Permit Application

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- **01.** Objectives
- **02.** Brief Introduction about Taiwan
- **03.** Employment Laws & Regulations
- **04.** Labour-Management Meeting
- **05.** Working Hours
- **06.** Leave Types
- **07.** Wage
- **08.** Statutory Contribution LI / NHI / Pension
- **09.** Visa for Expat

# **Objectives**

# **Objectives**

Participants to have an overview about the development streams in Taiwan

Understand the Taiwan's Labour Law & Employment Regulations

Understand the principle of Statutory Contribution and the implications to company

Gain knowledge on the procedures and implication for foreign work permits and visa



# Introduction to Taiwan

# **About Taiwan**





# Why Invest Taiwan

# High Quality Human Resources

Ranked 1st in total R&D personnel per capita in the IMD World Digital Competitiveness

# Strategic Economic Hub in Asia Pacific

An Asia-Pacific Logistics
Hub connecting Northeast and
Southeast Asia.

#### **Outstanding International Rankings**

Ranked 6th in the world in the Index of Economic Freedom (IMD, 2022)

Ranked 7th in World

Competitiveness

# Comprehensive Infrastructure

Comprehensive transportation
network
100% availability of water,
electricity, and telecommunication
facilities.

# Abundant Capacity for Innovation

Hardware & IoT Health Tech

# Friendly and Comfortable Living Environment

90% satisfaction rate for safety, healthcare, affordability, and friendliness of the people in the "Expat Insider 2021" survey.



# **Useful Information**

Useful Information	Website					
Business Registration	https://onestop.nat.gov.tw/oss/identity/Identity/init.do					
MOEA	https://www.moea.gov.tw/Mns/populace/home/Home.aspx					
InvestTaiwan	https://investtaiwan.nat.gov.tw/homePage?lang=cht					
Labour Department	https://english.mol.gov.tw/					
Taiwan Tourism	https://www.taiwan.net.tw/					
Visa Application (BOCA)	https://www.boca.gov.tw/np-3-1.html					
EZ Work Taiwan	https://ezworktaiwan.wda.gov.tw/en/					



# 03

# Labour Laws & Employment Regulations

#### Introduction

#### **Labour Standards Act (LSA)**

Main regulation governing the terms and conditions of employment in Taiwan.

- As it states the minimum terms and conditions of employment, employers are encouraged to provide better terms and conditions than those stipulated.
- To respect and fulfil the rights of workers, for example, on the working hours, rest day, overtime payment, paid leave, and minimum wage for all workers.

#### **Act of Gender Equality in Employment (GEEA)**

This law incorporates anti-sexual-discrimination regulations and other working conditions.

#### **Occupational Safety and Health Act**

It is an order relating to the safety, health and welfare of employees at work in workplaces.



# **Employment Contract Type**

	Non-fixed Term Contracts	Fixed Term Contracts
Туре	A contract for continuous work	In nature for temporary, short-term, seasonal, specific work
Period	Without a fixed-term.  The employment contract can only be terminated by the employee in the following circumstances: voluntary resignation, dismissal, or retirement.	With a fixed-term.  If the duration of the employment exceeds one year, it should be approved by the competent authority.
Severance pay	YES  Severance pay is calculated based on the length of service when an employee is dismissed.	NO Employers are not required to pay severance to who resign upon completion of their employment contract.



# **Probationary Period**

The Labour Standards Act does not have provisions related to the probationary period.

The duration of the probationary period can be agreed upon by both the employer and the employee in the employment contract, typically for a period of three months.

Probationary period may be extended upon mutual agreement.

No further extension is allowed after 1st extension.



# **Termination of Employment**

#### **Voluntary Termination**

- Fixed-term Contract expiry
- An employee who wishes to resign must give the required notice of resignation

#### **Involuntary Termination**

資遣 (Article 11, LSA)

- Under the following situation:
  - 1. Where the employers' businesses are suspended, or has been transferred.
  - 2. Where the employers' businesses suffers an operating losses, or business contractions.
  - 3. Where force majeure necessitates the suspension of business for more than one month.
  - 4. Where the change of the nature of business necessitates the reduction of workforce and the terminated employees can not be reassigned to other suitable positions.
  - 5. A particular worker is clearly not able to perform satisfactorily the duties required of the position held.
- File the terminated information to government
- Severance Pay: Approximate equal to one month's average wage for each year of service



# **Termination of Employment**

#### **Involuntary Termination**

解雇 (Article 12, LSA)

- Under the following situation:
  - 1. Where an employee misrepresents any fact at the time of signing of a labour contract in a manner which might mislead his/ her employer and thus caused him/her to sustain damage therefrom.
  - 2. Where an employee commits a violent act against or grossly insults the employer, his /her family member or agent of the employer, or a fellow worker.
  - 3. Where an employee has been sentenced to temporary imprisonment in a final and conclusive judgment,
  - 4. Where an employee is in serious breach of the labour contract or in serious violation of work rules.
  - 5. Where an employee deliberately damages or abuses any machinery, tool, raw materials, product or other property of the employer or deliberately discloses any technical or confidential information of the employer thereby causing damage to the employer.
  - 6. Where an employee is, without good cause, is absent from work for three (3) consecutive days, or for a total of six (6) days in any month.
- No need to file the terminated information to the government
- Without Severance Pay & Notice Period



# **Termination of Employment**

#### **Notice Period**

- During the 3 months probationary period, employment may be terminated by either party without any notice.
- During 3 months to 1 year of services, employment may be terminated by not less than **10 days**' written notice or payment of salary in lieu thereof.
- During 1 year to 3 years of services either party may terminate employment 20 days in advance.
- If your years of service is more than 3 years, either party may terminate your employment on not less than 30 days' written notice or payment of salary in lieu thereof.



# 04

# **Labour-Management Meeting**

# **Labour-Management Meeting**

Submit the representative members to the Ministry of Labour

Send the official letter and get approval from the Ministry of Labour

Some Topics must be approved by Labour-Management Meeting like:

- 1. Flexible Working Hours
- Overtime



# Working Hours

# **Working Hours**

#### Non-shift worker

- Regular Working Hours is 8 hours in one day / No more than 40 hours in one week
- There should be 2 days of rest in every 7 days, one fixed day off (Sunday) and one rest day (Saturday)
- The extension of working hours, combined with the regular working hours, shall not exceed 12 hours
  in a given day and total overtime may not exceed 46 hours in a month. The employer must pay for
  the employee's overtime work.
- Employers shall prepare and keep attendance records for five (5) years.



# **Flexible Working Hours**

#### **Shift worker**

The implementation of flexible working hours must meet the following requirements:

- There should be 2 days of rest in every 7 days, one fixed day off & one flexible rest day
- Compliance with the legal provisions of the industry.
- Agreement by the labour union or labour-management meeting.
- Agreement by individual employees.
- Official Announcement.

Types	Restrictions	Fixed day off + Flexible rest day	Maximum daily working hours	Maximum weekly working hours	Maximum working hours
Two weeks	Not allowed to work for more than 6 consecutive days	2 + 2	10	48	80
Eight weeks	Not allowed to work for more than 6 consecutive days	8 + 8	8	48	320
Four weeks	There should be 2 days off per week within a 14-day period	4 + 4	10	X	160



# Two (2) Weeks Flexible Working Hours

Applicable to all industries under the Labour Standards Act

Example 1

Week	Monday	Tuesday	Wed.	Thur.	Friday	Sat.	Sunday
1	Day off	8	8	8	8	8	8
2	Day off	8	8	8	8	Rest Day	Rest Day

Example 2

Week	Monday	Tuesday	Wed.	Thur.	Friday	Sat.	Sunday
1	Day off	Rest Day	10	0	10	10	10
2	Day off	Rest Day	8+2	0	8+2	8+2	8+2
8 hr.							



# **Eight (8) Weeks Flexible Working Hours**

Applicable to industries like Logistics, Manufacturing and Construction...

Example

Week	Monday	Tuesday	Wed.	Thur.	Friday	Sat.	Sunday
1	Day off	Rest Day					
2	Day off	8	8	8	8	8	8
3	Day off	8	8	8	8	8	8
4	Day off	8	8	8	8	8	8
5	Day off	8	8	8	8	8	8
6	Day off	8	8	8	8	8	8
7	Day off	8	8	8	8	8	8
8	Day off	8	8	8	8	Rest Day	Rest Day



# Four (4) Weeks Flexible Working Hours

Applicable to industries F&B, Hotel, Banking industry...

Example 1

Week	Monday	Tuesday	Wed.	Thur.	Friday	Sat.	Sunday
1	0	10	10	10	10	Rest Day	Day off
2	0	10	10	10	10	Rest Day	Day off
3	0	10	10	10	10	Rest Day	Day off
4	0	10	10	10	10	Rest Day	Day off

Example 2

Week	Monday	Tuesday	Wed.	Thur.	Friday	Sat.	Sunday
1	Day off	Day off	8	8	8	8	8
2	8	8	8	8	8	8	8
3	8	8	8	8	8	Day off	Day off
4	Rest Day	Rest Day	Rest Day	Rest Day	8	8	8



# Overtime (OT)

- Overtime has to be paid if the employee is required to work beyond his regular hours of work. The overtime payment can be referred in below table.
- Overtime shall not exceed 12 hours in a given day and total overtime may not exceed 46 hours in a month.

Rate	*1	*1.34	*1.67	*2	*2.67			
Working Day	X	0~2 hours	>2~4 hour	х	x			
Rest Day	X	0~2 hours	>2~8 hours	х	>8~12 hours			
Public Holiday	<8 hours = 1 day	>8~10 hours	>10~12 hours	Х	X			
Day off (not allowed to work)	ot allowed to  If an employee does work overtime on a Day-Off, they must be paid double their regular wages and given a  compensatory day off							



# **Public Holidays**

Name of the Holiday	Date of Holiday
Foundation Day	January 1 - 2
Lunar New Year's Eve	The last day of the lunar calendar, which generally falls between mid- January and mid-February
Lunar New Year	The first 3 days of the lunar calendar
Peace Memorial Day	February 28
Children's Day	The day prior to Tomb Sweeping Day, which normally falls on April 4
Tomb Sweeping Day	Ching Ming Festival, April 5
Labour Day	May 1
Dragon-Boat Festival	5th day of the 5th month of the lunar calendar, which generally falls between late May and early June
Mid-Autumn Festival	15th day of the 8th month of the lunar calendar, which generally falls between mid-September and early October
National Day	October 10



# Leave Types

# **Annual Leave**

Years of Service	Leave Entitlement (No. of days)
More than 6 months but less than 1	3
More than 1 but less than 2	7
More than 2 but less than 3	10
More than 3 but less than 5	14
More than 5 but less than 10	15
More than 10	1 additional day for each year of service over 10 years up to a <u>maximum of 30 days</u>



# **Other Leave Types**

Leave Type	Entitlement	Content	Pay/No Pay Leave
Marriage Leave	8 days	The employee shall be entitled to eight days of marriage leave with pay; with the consent of the company, the leave application may be completed within one year starting from 10 days before your marriage date.	Full Pay Leave
	8 days	On the death of parent, foster-parent, step-parent, spouse, the employee shall be entitled to 8 days of funeral leave with pay.	
Compassionate Leave	6 days	On the death of grand-parent, son or daughter, parent of spouse, foster-parent or step-parent of spouse, the employee shall be entitled to 6 days of funeral leave with pay.	Full Pay Leave
	3 days	On the death of great-grandparent, brother or sister, grand-parent of spouse, the employee shall be entitled to 3 days of funeral leave with pay.	
Sick Leave	30 days/year	The employee shall provide supporting document for sick leave.	Half Pay Leave
Menstrual Leave	1 day/month for female	Female employee having difficulties in performing her work during menstruation period may request 1 day menstrual leave each month. If the cumulative menstrual leaves do not exceed 3 days in a year, shall not be counted toward days off for sick leave. All additional menstrual leaves shall be counted toward days off for sick leave. For menstrual leaves, whether said leaves are sick leaves or non-sick leaves as prescribed in the preceding Paragraph, shall be half pay leave.	Half Pay Leave



# **Other Leave Types**

Leave Type	Entitlement	Content	
Personal Leave	14 days / year	In the event of matters which an employee must personally deal with, he shall be entitled to personal leave without pay not exceeding 14 days in one year,	No Pay Leave
Official Leave / Public Leave	NA	Employees shall be entitled to public leave with pay according to legal regulations, the time limit of which shall be determined by actual requirements.	Full Pay Leave
	8 weeks	A female employee shall be granted maternity leave before and after childbirth for a combined period of eight weeks.	
Maternity Leave	4 weeks	In the case of a miscarriage after the first three months of pregnancy, the female employee shall be permitted to discontinue her work and shall be granted maternity leave for a period of four weeks.	Full Pay Leave
	In the case of a months, the fen	In the case of a miscarriage after being pregnant for over two months and less than three months, the female employee shall be permitted to discontinue work and shall be granted a maternity leave for one week.	
	5 days	In the case of a miscarriage after being pregnant for less than two months, the female employee shall be permitted to discontinue work and shall be granted a maternity leave for five days.	
Hospitalisation Leave	The total of hospitalised and non-hospitalised sick leave shall not exceed one year; when an employee diagnosed with cancer (including carcinoma in situ) or pregnancy with threatened abortion by physician, out-patient treatment period shall be included to hospitalized sick leave.		No Pay Leave



# **Other Leave Types**

Leave Type	Entitlement	Content	Pay/No Pay Leave
Paternity Leave	7 days	When an employee accompanies their spouse for pregnancy checkups or such spouse is in labour, their employer shall grant the employee 7 days off as pregnancy checkup accompaniment and paternity leaves.  Regular wages shall be paid for pregnancy checkups, pregnancy checkup accompaniment and paternity leaves.	Full Pay Leave
Prenatal Exam Leave	7 days	During an employee's term of pregnancy, their employer shall grant them 7 days of leave for pregnancy checkups.	
Leave of Absence - Childcare (without pay)	3 months – 1 year	After being in service for one year, employees may apply for non-pay parental leaves before any of their children reach the age of three years old. The period of this leave is until their children reach the age of three years old but cannot exceed two years. When employees are raising over two children at the same time, the period of their parental leave shall be computed aggregately and the maximum period shall be limited to two years in which the youngest child raising has received.	No Pay Leave



# Wage

### Minimum Wage

#### The Meaning of Wage

- Agreed upon by both employers and employees, but cannot be lower than the minimum wage.
- This regulation aims to protect the basic living and purchasing power of employees.

#### What is Wage

The wage refers to the remuneration earned by workers during "Regular Working Hours".
 It does not include wages for overtime, incentive... and other variable income.

#### **Minimum Wage**

	Minimum Wage (TWD)	Minimum Wage (TWD)
Monthly pay	TWD 26,400	USD 880
Hourly pay	TWD 174	USD 5.8



### Wage



 No Discrimination Based on Gender, Race, Nationality



- Legal tender in Taiwan: TWD
- Payment should be made in legal tender.
   Wages should be fully and directly paid to the workers.

**Pay Regularly** 

- Wages should be paid monthly or paid twice regularly.
- The employer should provide a detailed breakdown Payslip.



Overview of Adjustments						
Year	Monthly	Hourly				
2022	25,250	168				
2021	25,250	160				
2020	24,000	158				
2019	23,100	150				
2018	22,000	140				
2017	21,009	133				



# Statutory Contribution LI / NHI / LP

## **Statutory Contribution**

#### **Social Insurance:**

 Mandatory social insurance programs that employees and employers are required by law to contribute to

ltems	Calculation	Employee Contribution %	Employer Contribution %
Health Insurance	5.17% *(1+no. of dependents) * insured salary *Contribution %	30%	60%
Labour Insurance	Approximate 12% of insured salary *Contribution %	20%	70%
Employer Pension/ Employee Optional Pension	Insured salary *Contribution %	0%~Cap. 6%	Min. 6%



# **Statutory Contribution**

#### **Withholding Tax**

• Mandatory to be deducted from income if the employee's income is above

Items	Conditions	Employee Contribution %	
Withholding Tax for resident	Above TWD 86001	5% or by Tax Table	
Withholding Tax for non-resident	Below TWD 39600 (1.5 minimum wage)	6%	
withholding fax for non-resident	Above TWD 39600	18%	



# Visa for Expat

#### **Work Permit**

#### Work Permit | Alien Resident Certificate (ARC) | Resident Visa

Туре	Description	Duration Term	Requirements	Application Process Time
Worker Permit	For a long-term employment or project	1 - 3 years subject to the duration endorsed by the Government Renewable	<ol> <li>A valid passport with at least 6 months of validity remaining.</li> <li>A job offer from a Taiwan-based employer</li> <li>Proof of relevant qualifications and/or work experience.</li> <li>A completed application form for the work permit.</li> <li>Payment of the application fee (TWD 500) for the work permit.</li> </ol>	1- 2 months



# Resident Visa & Alien Resident Certificate (ARC)

Type of Visa	Description	Duration Term	Requirements	Application Process Time
Resident Visa	Allows foreign nationals to stay in a country for an extended period of time	Maximum 3 months Non-renewable	<ol> <li>A passport valid for at least six months;</li> <li>A duly completed application form with two passport-size photos in color within 6 months;</li> <li>Supporting documents or official letters of approval from a competent authority of the ROC;</li> <li>Other relevant documents.</li> <li>Health Certificate if applicable</li> </ol>	Approximately 8 days
Alien Resident Certificate (ARC)	ID card that serves as proof of their legal status in Taiwan	1-3 years Renewable	<ol> <li>A passport valid for at least six months;</li> <li>A duly completed application form with two passport-size photos in color within 6 months;</li> <li>Work Permit &amp; employment certificate;</li> <li>Other relevant documents.</li> <li>Health Certificate if applicable</li> </ol>	Approximately 10-15 working days



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