

JOB DESCRIPTION

Role: Regional QA Manager
Reports to: IT Director
Location: Singapore

Responsibilities

- Lead and manage the Non-Payroll and Mobile QA team in Indonesia to ensure the quality of products, and compliance with legal requirements and management objectives.
- Perform software testing related to the enhancement and/ or development tasks to support project delivery, product support and/or development activities.
- Participate in business analysis meetings with Product, PM, SD, Support team; use the information acquired to ensure that software developed by RND fulfil the requirement.
- Be a persistent and creative problem solver
- Provide internal support ticketing system, ensure target response, bridge the issue to R&D team, and provide satisfying solution.
- Work collaboratively with others to achieve goals.
- Other ad hoc duties as assigned.

Technical Skills and Competencies

- Degree in Computer Science / Information Technology or equivalent
- Hands-on experience in Software Quality Assurance Testing with strong working knowledge of QA & testing processes and methodologies
- Experience in HRMS Products and SQL
- Understanding of HR business process would be advantageous
- Strong analytical, problem identification and solving skills with solution focused mindset
- Creativity and patience, logical, objective and proactive approach
- Confidence and ability to make decisions
- Excellent communication skill and detail-oriented
- Ability to work under pressure and meet deadlines
- Fluency in Chinese language is a plus
- Ability to travel when required

Useful links

- Website: www.biposervice.com
- Facebook: <https://www.facebook.com/biposvc>
- LinkedIn: <https://www.linkedin.com/company/bipo-svc/>

To apply for this role, please contact: asean.hr@biposervice.com



About BIPO

At BIPO, our passion for technology and innovation empowers businesses across the globe with increased efficiency and convenience.

Our enterprise-ready **HR Management System (HRMS)** platform automates HR processes, simplifies workflows, and delivers actionable insights to build the best Employee Experience. Complemented by our **payroll outsourcing solutions** and **global PEO services**, we support businesses to manage today's global workforce.

We are better connected to support your payroll and people solutions needs through a global network of 27+ offices, four R&D centers, and business partners across 100+ countries.

Our products & services

- HR Management System (HRMS)
- Global Payroll and HR outsourcing
- Professional Employer Organisation (PEO)