

JOB DESCRIPTION

Role : QA Manager
Reports to : Senior Regional QA Manager
Location : Malaysia

Responsibilities

- Lead and manage QA Manual team in Malaysia to ensure the quality of products comply with legal requirements and management objectives.
- Understand business/functional requirements, translate them into test cases, and perform software testing related to the enhancement and/or development tasks to support project delivery, product support and/or development activities.
- Provide internal support, ensure target response, bridge the issue to R&D team, and provide satisfying solution.
- Support and troubleshooting of production issues.
- Track defects and follow-through on defect resolutions.
- Other related duties as assigned.

Requirements

- Relevant diploma or degree in Computer Science / Information Technology or equivalent.
- Min 3 years hands-on experience in Software Quality Assurance Testing with strong working knowledge of QA & testing processes and methodologies.
- Min 3 years of experiences in leading and managing QA team with excellent communication, interpersonal, leadership, coaching, and conflict resolution skills.
- Experience in HRMS Products especially Regional Payroll and SQL.
- Be a creative thinker who can quickly identify and test for functional 'edge cases' outside of expected functionality workflow and detailed oriented person.
- Ability to work under pressure and meet deadlines.
- Understanding of HR business process would be advantageous.
- Fluency in Chinese language is a plus.

Useful links

- Website: www.biposervice.com
- Facebook: <https://www.facebook.com/biposvc>
- LinkedIn: <https://www.linkedin.com/company/bipo-svc/>

Interested applicants, please e-mail your resume to: maecheryl.chong@biposervice.com



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Established in 2010, and headquartered in Singapore, we are better connected to support your payroll and people solutions needs through a global network of 30+ offices, four R&D centres, and business partners across 100+ countries.

Our products & services

- HR Management System (HRMS)
- Global Payroll Outsourcing
- Employer of Record (EOR)