

JOB DESCRIPTION

Role : R&D Manager
Reports to : IT Director
Location : Malaysia

Purpose:

BIPO is seeking an RND Manager to work in Kuala Lumpur. To lead Payroll Regional Software Development. To assist the IT Director, APAC to deliver bi-weekly Tasks on-time.

Responsibilities

- Write and review product / development testing documents in English
- Lead and manage the Payroll RND team in Malaysia, coach the staffs to achieve team goals
- Collaboratively develop and maintain existing HRMS software for Personnel and Payroll modules
- Ensure deliverable items are done in timely manner. Monitor the progress of each deliverable items, provide solution assistance to the team member, communicate with other RND sections in the region and with Product Team.
- Participate in requirement studies with PM team and use the information gathered to ensure that the software developed fulfil the requirement
- Support the Technical Support ticketing system. Ensure target response, bridge the issue to RND team and provides satisfying solution to the tickets.
- Involve in recruitment process of new RND members. This includes interviewing candidates, shortlisting it and nurturing the onboarded staffs
- Be a persistent, creative problem solver and contactable during non-working hours
- Work collaboratively with others to achieve goals

Requirements

- Understanding of confidentiality issues, and the Employment Law
- At least 5 years of experience in Software Development and IT/Computer equivalent
- At least 3 years of experience in managing sizeable team of RND peoples
- Graduate from specifically related degrees in computer sciences/IT degrees
- Required Skill(s): C#, NET, SQL Server, Web-MVC
- Creativity and patience, logic and objectivity, a proactive approach with the confidence to make decisions, a methodical and well-organized approach to work
- The ability to work under pressure and meet deadlines, can travel
- Communication skills and the ability to interact effectively with a range of people

Useful links

- Website: www.biposervice.com
- Facebook: <https://www.facebook.com/biposvc>
- LinkedIn: <https://www.linkedin.com/company/bipo-svc/>

Interested applicants, please e-mail your resume to: maecheryl.chong@biposervice.com



Make Life Easier.

About BIPO

At BIPO, our passion for technology and innovation empowers businesses across the globe with increased efficiency and convenience.

Our enterprise-ready **HR Management System** automates HR processes, simplifies workflows, and delivers actionable insights to build the best employee experience. Complemented by our **global payroll outsourcing** and **Employer of Record (EOR) services**, we support businesses to manage today's global workforce.

Established in 2010, and headquartered in Singapore, we are better connected to support your payroll and people solutions needs through a global network of 30+ offices, four R&D centres, and business partners across 100+ countries.

Our products & services

- HR Management System (HRMS)
- Global Payroll Outsourcing
- Employer of Record (EOR)