

## QA Manager

### Company Overview:

Established in 2010 and headquartered in Singapore, BIPO is a **global payroll and people solutions** provider. Our comprehensive **total HR solutions** include our Human Capital Management (HCM) suite, Global Payroll Outsourcing (GPO) and Employer of Record (EOR) service across 150+ global markets.

We are better connected to support companies' payroll and people solutions needs through a global network of 40+ offices, four R&D centres, and business partners across 100+ markets. To date, we have served 460,000+ headcounts and 3,300+ clients.

### Key Responsibilities:

- Lead and manage QA Manual team in Malaysia to ensure the quality of products comply with legal requirements and management objectives.
- Understand business/functional requirements, translate them into test cases, and perform software testing related to the enhancement and/or development tasks to support project delivery, product support and/or development activities.
- Provide internal support, ensure target response, bridge the issue to R&D team, and provide satisfying solution.
- Support and troubleshooting of production issues.
- Track defects and follow-through on defect resolutions.
- Other related duties as assigned.

### Requirements:

- Relevant diploma or degree in Computer Science / Information Technology or equivalent.
- Min 3 years hands-on experience in Software Quality Assurance Testing with strong working knowledge of QA & testing processes and methodologies.
- Min 3 years of experiences in leading and managing QA team with excellent communication, interpersonal, leadership, coaching, and conflict resolution skills.
- Experience in HRMS Products especially Regional Payroll and SQL.
- Be a creative thinker who can quickly identify and test for functional 'edge cases' outside of expected functionality workflow and detailed oriented person.
- Ability to work under pressure and meet deadlines.
- Understanding of HR business process would be advantageous.
- Fluency in Chinese language is a plus.

### Useful links

- Website: [www.biposervice.com](http://www.biposervice.com)
- Facebook: <https://www.facebook.com/biposvc>
- LinkedIn: <https://www.linkedin.com/company/bipo-svc/>

To apply for this role, please contact [my.hr@biposervice.com](mailto:my.hr@biposervice.com)